

SUPPLEMENTARY QUESTION FROM COUNCILLOR BLISS – WRITTEN RESPONSE

7.2 SUPPLEMENTARY QUESTION SUBMITTED BY COUNCILLOR BLISS TO THE CABINET MEMBER FOR SOCIAL SERVICES, HEALTH & HOUSING – COUNCILLOR CORTHORNE

By way of supplementary question, Councillor Bliss asked what the average turnarounds for houses and flats were?

Response:

Councillor Corthorne noted that he had liaised with officers and prepared a response to Councillor Bliss' supplementary question in the form of a document setting out the information requested (attached below).

However, Councillor Corthorne advised that this document needed to be taken with a "health warning", since it reflected periods of time during which void properties were awaiting work due to the need to prioritise those with the greatest need. Furthermore, given that some dwellings were returned to the Council in far better order than others – and thus required a much shorter turnaround time – it was difficult to work out a typical void turnaround time by category.

Councillor Corthorne noted that the information provided in the attached document included all void addresses at which works had been completed from December 2012 to August 2013. A number of these voids had remained outstanding for some time as Repairs Service officers had carried out the work by prioritising 3 bedroom and short-life properties.

Councillor Corthorne reported that the average number of days each month was decreasing due to a more structured way of programming the projects and streamlining processes each month. It was noted that the challenge was now to continue to reduce the average turnaround time and to clear the backlog by 31st October 2013. He and officers were sure the Council could achieve this target.

Void management - average completion of works from Dec 12 - Aug 13

Type Codes

STB	studio bungalow
1B	1-bed house
2B	2-bed house
3B	3-bed house
4B	4-bed house
1BU	1-bed bungalow
1BM	1-bed maisonette
2BM	2-bed maisonette
3BM	3-bed maisonette
S1BF	studio / 1-bed flat
2BF	2-bed flat
3BF	3-bed flat

Data set

271 Properties

Mon 3 Dec 2012 when data began to be collected

to 17th Sept 2013

Works Completed

Average per month	STB	1B	2B	3B	4B	1BU	1BM	2BM	3BM	S1BF	2BF	3BF	
Dec	78.34	224.0	-	122.0	133.5	-	101.0	206.0	68.0	-	41.1	69.4	-
Jan	82.06	-	-	89.0	97.8	-	62.0	-	-	-	60.5	129.8	-
Feb	66.16	-	-	122.0	47.1	-	94.5	129.0	174.0	-	44.1	122.0	-
Mar	79.13	-	-	77.0	50.5	-	157.0	-	102.0	-	71.8	105.3	-
Apr	76.29	-	-	98.8	61.5	-	84.0	-	-	-	92.4	84.8	39.0
May	67.22	-	-	75.9	102.0	-	70.3	-	-	-	56.4	48.0	52.0
Jun	44.18	-	-	69.0	55.5	-	17.0	31.0	72.0	21.0	38.2	62.5	12.7
Jul	36.27	-	-	-	21.0	59.0	19.5	-	57.5	-	36.9	30.3	-
Aug	27.73	-	-	35.0	-	-	-	-	-	-	27.5	20.5	-
Sept	0.00	insufficient sample											
	61.93	average over period											